

Frequently Asked Questions

Q: What is the difference between the FRS Online and MyFRS websites?

A: FRS Online (frs.fl.gov) is for all members of the Florida Retirement System (FRS) Pension Plan and any other FRS members receiving benefits administered by the Division of Retirement.

The MyFRS website (myfrs.com) and the MyFRS Financial Guidance Program provide educational resources to all FRS members. MyFRS is sponsored by the State Board of Administration, who administers the FRS Investment Plan.

Department of
**MANAGEMENT
SERVICES**
Division of Retirement



FRS Online



frs.fl.gov



Contact Us



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Division of Retirement Website: FRS.MyFlorida.com

 **FRS Online**
Florida's Pension Plan

What is FRS Online?

FRS Online is the Florida Division of Retirement's secure, self-service website for the Florida Retirement System (FRS) Pension Plan. You must have an account to access FRS Online.

First-Time Users

If you have never registered for an account on FRS Online, visit the FRS Online homepage at frs.fl.gov, and click the "Register Here" button or the "Create Account" link.

You will need to provide certain security information to verify your identity. You must also provide a valid personal phone number and email address to complete the process.

Contact the Division of Retirement at 844-377-1888 for assistance with creating an FRS Online account.

Returning Users

Log in to FRS Online with your username and password. Recover a lost password by clicking the "Forgot Login" link. Contact the Division of Retirement for assistance with your FRS Online account.

Why Use FRS Online?

FRS Online is the fastest, easiest, and most secure way to get current information about your FRS Pension Plan benefit. Whether you are planning for retirement or you are already retired, FRS Online has you covered with important resources for managing your benefit.

Before you retire from the FRS Pension Plan

- View your annual statement.
- View a current estimate or create an estimate.
 - Update your beneficiary.
 - Upload documents.

After you retire from the FRS Pension Plan

- View your monthly benefit amount.
- View your IRS Form 1099-R tax documentation.
 - Update your direct deposit.
 - Update your contact information.

The screenshot shows the FRS Online website homepage. At the top left is the FRS Online logo with the tagline "Florida's Pension Plan". To the right of the logo are navigation links: "Who We Serve", "Forms", "Publications", and "FAQs". The main content area features a large blue banner with a photograph of a family walking on a beach. The text on the banner reads "We Serve Florida's FRS PENSION MEMBERS". Below this, there is a question "Are you a first-time user?" and a prominent blue button labeled "Register Here". At the bottom left of the banner, it says "Looking for the FRS Investment Plan?". On the right side of the page, there is a white box titled "Log in Securely To Your Pension Account". It contains two input fields for "Username" and "Password". Below these fields is a green button labeled "Log in Securely". Underneath the button, it says "By logging in, you agree to the terms." At the bottom of the white box are links for "Forgot Login" and "Create Account".


FRS Online
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frs.fl.gov